

# Coronavirus (COVID-19) Update

Drs Vette, and staff want to let you know that **we are here to help our patients**. As we constantly monitor the Coronavirus (COVID-19) pandemic that our community, country and world are now facing, our goal, like yours, is to limit the spread of the virus to our patients and families while still ensuring access to excellent Dental care. Based on the guidelines from the CDC and healthcare institutions, we will continue to adjust our procedures to best serve your patients and our community.

**No walk-ins allowed.** All appointments must be scheduled over the phone, and our staff will quickly screen the patient. All persons without an appointment will be asked to leave and call the office to schedule.

Please inform following guidelines:

- **Patients with the flu or flu-like symptoms (fever above 99.1 degrees, coughing, difficulty breathing)** should NOT come to our office and should call to reschedule their appointments to a later date after clearance by a physician.
- 
- **If they are exhibiting symptoms, they will be rescheduled.**
- **If the patient has traveled to a country with a [CDC Level 3 Travel Notice](#) or has had contact with someone who has traveled one of these countries**, we ask that they self-isolate at home for at least 14 days from the time that you returned to this country, and to call us to reschedule.
- **Patients who have had contact with another person with flu, flu-like symptoms or confirmed COVID-19 testing, or recent travel to a country with a [CDC Level 3 Travel Notice](#)** should NOT come to our office and should call to reschedule their appointments after at least 14 days of self-isolation from the most recent time of contact.
- All new patients must complete the Patient Registration Packet at home to minimize time sitting in the waiting room. If they are unable to do so, they must call our office to arrange other measures. Patients without welcome packets completed will be rescheduled.
- 

What your patients can expect upon arrival:

- Patients must arrive no more than 10 minutes prior to their appointment time. If they arrives earlier, we will ask that they kindly wait in their vehicle, unless arranged with our office before their arrival.
- Only **ONE** parent/guardian or guest may accompany the patient, unless arranged with our office before your arrival.
- Everyone must use the hand sanitizer at the front desk upon **arrival** and **when leaving** our office.
- We will be using social distancing, refraining from hand-shaking, and other methods to limit the risk of transmission of COVID-19.
- We ask everyone to refrain from putting their fingers in or around their mouths and faces while in the office. We appreciate their desire to show us the problem area, but we will do so in a way that does not spread saliva around the office and to others.

We appreciate your understanding as we all adjust to the current challenges this pandemic presents. Working together, we can keep everyone as safe as possible and still provide your patients with exceptional oral surgery care.

With kind regards,

Dr Vette And Staff